

Application No.: 09/451,592
Filed: November 30, 1999
Group Art Unit: 2155

IN THE SPECIFICATION

Please amend the title as follows:

~~METHOD AND APPARATUS FOR PROVISIONING, ASSIGNMENT,
MEASUREMENT AND AUDIT SERVICES PROVIDED TO CLUSTERED NETWORK
SITE USERS, AND TO GENERATE SERVICE-LEVEL AGREEMENT REPORTS~~

**METHOD AND APPARATUS FOR IMPLEMENTING
A SERVICE-LEVEL AGREEMENT**